

## **Resident Halls Connection- Bradford & Internet Instructions**

Internet is provided in Bankston Hall, Royer Hall, Horsfall Hall, and the University Apartments. Review the [Residence Hall Network Policy](#) for more details.

### **Requirements**

- Operating System: Windows 8, Windows 7, Windows XP SP3, Windows Vista, and MAC. Earlier operating systems such as Windows 2000, Windows 3.1 and Windows 98 are not supported.
- Active & up to date Anti-virus program. Anti-virus programs that no longer receive regular virus definition files will fail the Campus Manager scan.
- All operating system critical and security updates. Go to [www.update.microsoft.com/](http://www.update.microsoft.com/) site for these. This is mandatory and systems will not pass the scan without all updates.
- All users need to have Malware bytes installed.
- All users are required to have a firewall enabled at all times.
- Microsoft OS users are required to have automatic updates enabled.

**When you arrive on campus-** *do NOT bring your personal laptop to the IT dept. to be scanned*

When you plug your system in at your resident hall, you will be required to supply the following information:

- UAM email username (*include @uamont.edu*)
- UAM password (*same as email*)

Your system will undergo a scan to ensure you meet UAM security policies. If you register successfully and pass the security process you will be admitted to the network.

### **What to do if you can't get connected**

- If you are unable to get to the registration screen using the wired connection in your resident hall room, call the IT dept. 870-460-1036 to have a work order entered for you. IT will contact you and schedule a time for a technician to come over to your residence.
- If you can get to the registration page, but cannot remember your username or password to register with, you will need to call the IT dept. 870-460-1036. Ask for assistance with your username/password.
- If you register successfully, but cannot pass the scan, then you need to follow the instructions within the system. This will give you information on why your system is failing the security scan. The most common problem is out of date operating system and out of date antivirus.

[Register Game Consoles](#) to play on the network from your room.