

**Instructional Technology Department
870-460-1663 / Library Technology Center Room 210 (2nd Floor)**

*Fall & Spring Office Hours
Monday – Friday 8:00AM – 4:30PM*

*Summer Hours
Monday-Thursday 7:30AM – 5:00PM & Friday 7:30AM – 11:30AM*

UAM Home page- www.uamont.edu

Instructional Technology Homepage - <http://www.uamont.edu/pages/resources/academic-computing/>

Blackboard

HOW TO LOOK UP YOUR USERNAME AND PASSWORD Internet Explorer is recommended

- On the UAM home page click on **EMAIL** in the upper right hand corner
- Click on the link “**What’s my UAM User Account**” and the UAM Account Lookup page will display
- Enter the required information in the fields provided and then click **SEARCH**
- Click on your **UAM Student ID#** to display your account credentials

HOW TO LOGIN TO BLACKBOARD

- On the UAM home page click on **BLACKBOARD** in the upper right hand corner
- Click “**Log into Blackboard**”
- Enter Email username (*include@uamont.edu*) and Password (*begins with Um*)
- Click **LOGIN**

IMPORTANT INFORMATION ABOUT BLACKBOARD

- Your classes will not show up on your account until 2 days prior to classes starting.

TIPS FOR SUCCESS IN ONLINE COURSES

- Mozilla Firefox is the best browser to use when working in Blackboard.
- Read and understand the syllabus. This is a very critical resource for any course. It is a map of the entire course. Most times this is where you find what you are looking for, or questioning. Make a copy of it and get to know it.
- The best way to communicate with your instructor is through email. The contact information can be found in the syllabus.
- Work on your assignments before the due date. If you are having technical problems, contact us immediately. For all other problems, contact your instructor immediately.
- A good weekly habit is to login to Blackboard and stay updated on what’s going on in the class. Check your grades as well.
- For any questions or problems about Blackboard, please enter a support ticket on our website at:

https://universityofarkansasatmonticello.zendesk.com/anonymous_requests/new