Resetting my password using PortalGuard:

This is displaying that I’m locked out but you could just want to change the password. You can login to change the password if you know your password. If you have forgotten the password you can click “Forgot Password” and follow these steps.

1. Click Forgot Password (the password could have been left blank it is not used in this process)
2. This will default to Unlock.
3. Click Reset Forgotten Password then click Continue button
4. Screen will change to this display and you’ll receive a text on the number you registered.
5. Enter the four digit code into the One-time Password field and click continue
You’ll receive a successful notice and an email stating the password was reset.

And because I’ve changed my password I need to go update my UAMWifi connection with new password and update my email on my cellphone to the new password, if you are connected to a mobile device using this account. To keep from locking myself back out.