Instructional Technology Department  
870-460-1663 / Library Technology Center Room 210 (2nd Floor)  

Fall & Spring Office Hours  
Monday – Friday 8:00AM – 4:30PM  

Summer Hours  
Monday-Thursday 7:30AM – 5:00PM & Friday 7:30AM – 11:30AM  

UAM Home page- www.uamont.edu  
Instructional Technology Homepage - http://www.uamont.edu/pages/resources/academic-computing/  

Blackboard  

HOW TO LOOK UP YOUR USERNAME AND PASSWORD  
Internet Explorer is recommended  
• On the UAM home page click on EMAIL in the upper right hand corner  
• Click on the link “What’s my UAM User Account” and the UAM Account Lookup page will display  
• Enter the required information in the fields provided and then click SEARCH  
• Click on your UAM Student ID# to display your account credentials  

HOW TO LOGIN TO BLACKBOARD  
• On the UAM home page click on BLACKBOARD in the upper right hand corner  
• Click “Log into Blackboard”  
• Enter Email username (include@uamont.edu) and Password (begins with Um)  
• Click LOGIN  

IMPORTANT INFORMATION ABOUT BLACKBOARD  
• Your classes will not show up on your account until 2 days prior to classes starting.  

TIPS FOR SUCCESS IN ONLINE COURSES  
• Mozilla Firefox is the best browser to use when working in Blackboard.  
• Read and understand the syllabus. This is a very critical resource for any course. It is a map of the entire course. Most times this is where you find what you are looking for, or questioning. Make a copy of it and get to know it.  
• The best way to communicate with your instructor is through email. The contact information can be found in the syllabus.  
• Work on your assignments before the due date. If you are having technical problems, contact us immediately. For all other problems, contact your instructor immediately.  
• A good weekly habit is to login to Blackboard and stay updated on what’s going on in the class. Check your grades as well.  
• For any questions or problems about Blackboard, please enter a support ticket on our website at:  
  https://universityofarkansasatmonticello.zendesk.com/anonymous_requests/new